



- ▶ Reduced Total Cost of Ownership versus premises-based systems
- ▶ Popular features such as simultaneous ring, auto attendant, hunt groups, and music-on-hold
- ▶ Mobility Package enables you to integrate your mobile devices
- ▶ Web interface enables you to change features at the click of a mouse
- ▶ Network-based service means Hosted Voice offers superior business continuity benefits
- ▶ Desktop soft phone provides a full communications portal experience

Professional experience

Providing a professional experience when your customers call is critical—it can mean the difference between winning or losing business. Regardless of the size of your company, you should have access to the same features and functions as other cutting-edge organizations.

Best-in-class phone system

Wave Business Hosted Voice delivers a best-in-class phone system with all the bells and whistles of larger, more expensive phone systems, all at an incredibly attractive price. Count on Wave Business to help move your business into the future.



Polycom VVX 300

6-line, monochrome screen
for everyday applications



Polycom VVX 500

12-line Color Touch Display



Polycom VVX 600

12-line large color display for the
executive user

Wave Business features Polycom phones to power your business.

Polycom is known industry-wide for its superior voice quality and handset design.

Benefits

Hosted Voice is truly the last phone system you'll ever need. It delivers best-in-class capabilities that are affordable for all. Up-front investment is kept to a minimum, as you are not purchasing an expensive on-site phone system. It's completely scalable, meaning Hosted Voice grows with you as you grow your business. And since it's cloud-based, new capabilities are continually added and available without requiring equipment upgrades.

Hosted Voice delivers the features to make your business more productive. In addition to a full complement of call handling functions, it has additional management capabilities such as:

- ▶ Web portals for end-users and administrators
- ▶ Mobile and desktop apps enabling features such as Instant Messaging, Call Jump, video calling, and click-to-dial within Outlook
- ▶ Powerful business-grade features such as Auto Attendant and music-on-hold

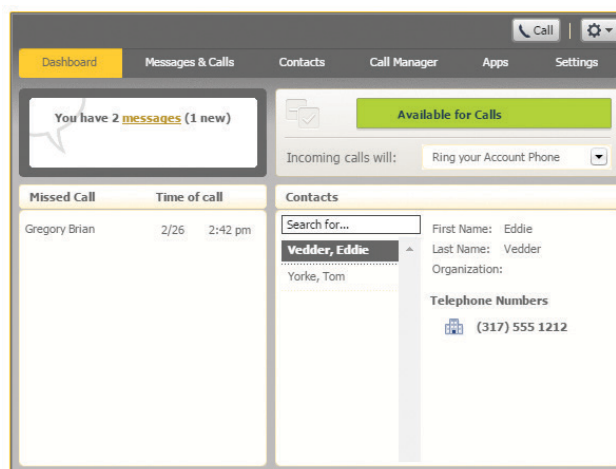
With Hosted Voice, there are no hidden costs; you simply pay a flat rate per phone per month. As your business expands, you can add new users to your account.

Have a remote employee? The power of Hosted Voice enables you to put a phone anywhere with an internet connection and have it work seamlessly with the rest of your business.

Web portals make administration easy

Hosted Voice provides a convenient web portal that makes it easy for users to set up and change features to suit their needs. Visual voicemail enables you to listen to messages or have them sent to email.

Business Call Manager contains powerful call routing capabilities such as simultaneous ring, distinctive ring tones, and remote call forwarding. In addition to the user portals, Hosted Voice has a separate web portal for managing business-level features.



Powerful features

Wave Business has designed feature packages to support different user types and applications. Every phone can be customized to support your business needs.

Basic Features	Standard User	Premium User
Call Forwarding	✓	✓
Caller ID	✓	✓
Call Waiting	✓	✓
Call Hold	✓	✓
Call Transfer	✓	✓
Do Not Disturb	✓	✓
Call Paging Groups	✓	✓
Speed Dials, Short Codes, and Intercom Codes	✓	✓
Account Codes	✓	✓
Multiple Call Appearances	✓	✓
Call Pickup Groups	✓	✓
Business Call Manager	✓	✓
Web Portal	✓	✓
Voicemail	✓	✓
Click to Dial	✓	✓
Wave UC Mobile		✓
Wave UC Desktop		✓
Call Jump		✓
Find Me/Follow Me		✓
Simultaneous Ring		✓

A La Carte Items (available on all tiers)

- Easy Attendant
- Premium Attendant
- Media on Hold
- Audio Conferencing
- Hunt Groups

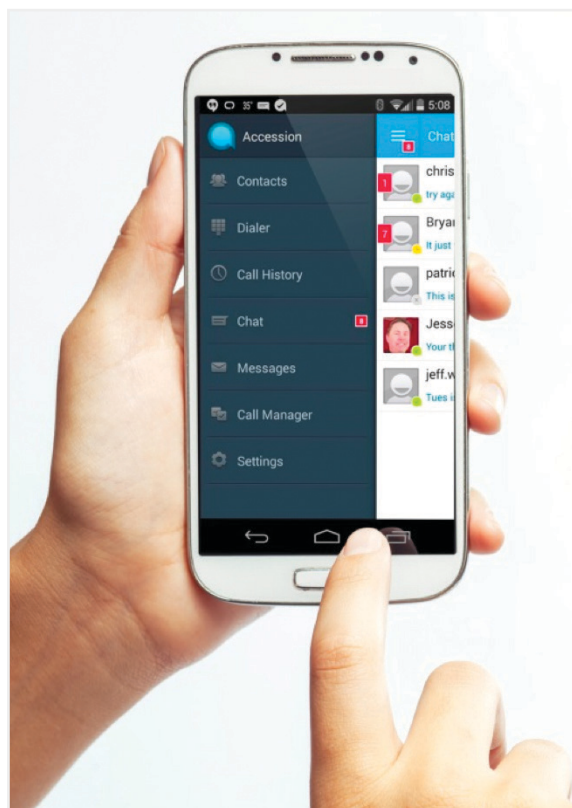
Mobility and unified communications

The mobile app, called Wave UC Communicator, is a great way to integrate a phone, tablet, PC or laptop into your communications landscape. Wave UC integrates your mobile device with desk phone functions and enables you to send and receive calls, instant messages or video calls from any device connected to the Internet. Call Jump allows you to move a call to any other device silently and seamlessly.

On a laptop or desktop computer, Wave UC is a complete unified communications tool. It enables you to integrate voice, video, instant messaging (IM), and email into a single platform. Powerful 'presence' capabilities allow you to see the real-time status of co-workers—available, offline, on the phone, or in a meeting. Wave UC pairs with Outlook so that calling and IM can be integrated into email. It also works with CRM applications as well as business productivity tools.

Built to last

Wave Hosted Voice delivers a best-in-class phone system that allows you to buy only what you need. We take care of the details – phones, equipment, installation, training, and ongoing service – so you can focus on your business. Best of all, we're local and available around the clock to help solve any problems you might have.



Wave UC Mobile makes it easy to stay connected when you're on the go.

Call us today at **1-855-971-1300** to find out how Hosted Voice can help your business, or get more information at **wavebusiness.com/hostedvoice**.

