

Welcome to your new billing statement.

1 Account Number & Payment Due Date
This is your 13-digit account number and the date your payment is due.

2 Account Pin
You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

3 Contact Us
Flexible options to help you reach us.

4 Summary
Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

5 Messaging Center
Important account information or news from Wave.


6 Payment Coupon & Balance Due
Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.

7 Payment, Charges & Usage Detail
These sections detail your payments received during the last statement period, current monthly charges, and any usage charges.

8 Taxes, Surcharges & Fees Consolidated
details of taxes, surcharges and fees applied to your account, in one simplified section.

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Wave for details.



Service Location:
123 Main Street
PO Box 123
Anytown, USA 12345-6789
Account PIN: 123456

Page 1 of 5

Customer Name: Bill Sample
Statement Date: 08/25/2019
Account Number: 8201-0123456-01
Payment Due Date: 09/20/2019

REACH WAVE BUSINESS

Website: wavebusiness.com
Telephone: 1-888-202-9820
For a complete list of payment locations please visit: wavehome.com/store-locator

PREVIOUS CHARGES

Previous Bill Amount	100.00
Payments Received	-100.00 CR
Balance Forward	0.00

CURRENT CHARGES

Digital Phone	9.95
High Speed Internet	259.90
Digital Cable TV	57.95
Taxes, Surcharges & Fees	55.34
Total Current Charges	383.14

Total Amount Due: \$383.14

To avoid a late fee, please ensure you pay the total amount due by the date listed on this statement.

IMPORTANT MESSAGES


Our customer pledge is simple

At Wave, when we say we're here for you, we mean it. We've made a pledge to our customers to put them first in everything we do. We are dedicated to going the extra mile and we'll resolve your issue with a smile. This is how we ensure our customers have a great experience — every time. Reliability and responsiveness from a local, West Coast-based company.

- 24/7 US-based customer service
- 30-Day money-back guarantee
- Easy to understand bills
- 2-hour service windows 7 days a week
- No mandatory contracts
- On-time guarantee

We'll make every effort to resolve your issue the first time.

CONNECT WITH US ON SOCIAL MEDIA!



Please detach and return below portion with your payment

REMITTANCE SECTION

Account Number: 8201-0123456-01
Billing Date: 08/25/2019
Due Date: 09/20/2019
Total Amount Due: \$383.14
Amount Enclosed: \$


Please put your account number on your check and make payable to: WAVE. We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Cash payments are accepted at a local office or payment center near you.

ADDRESS SERVICE REQUESTED

WAVE BUSINESS
3700 Monte Villa Parkway, Bothell, WA 98021

4340000001 4340
BILL SAMPLE
123 MAIN STREET
ANYTOWN, USA 12345-6789

WAVE
PO BOX 31001-2714
PASADENA, CA 91110-2714



Page 3 of 5

Customer Name: Bill Sample
Statement Date: 08/25/2019
Account Number: 8201-0123456-01
Payment Due Date: 09/20/2019

PAYMENTS

The payments listed were received prior to that statement date at the top of the page. All payments received after this date will appear on your next statement.

Date	Description	Amount
08/29	Payment Received - Thank You!	-100.00 CR
		-\$100.00 CR

DIGITAL PHONE

This section contains monthly phone services.

Date	Description	Amount
08/29-09/28	Local Phone	9.95
		\$9.95

HIGH SPEED INTERNET

This section contains monthly data services.

Date	Description	Amount
08/29-09/28	Business High Speed 250	249.95
08/29-09/28	Digital Access Equipment	9.95
	Includes Wireless Networking	
		\$259.90

CABLE TV

This section contains monthly cable services.

Date	Description	Qty	Amount
08/29-09/28	Local Broadcast Cable TV	1	25.95
08/29-09/28	Local TV Stations Fee	1	12.00
	Starz	1	10.00
	Showtime/TMC		10.00
			\$57.95

USAGE

312-555-1212

Type	Min	Amount
Local	19.0	0.00

TAXES, SURCHARGES & FEES

This section includes the total taxes, fees, and surcharges on both your monthly and non-monthly charges/credits. For an explanation, visit our website www.wavebusiness.com/help.


Description	Amount
Internet Sales Tax	2.08
Cable CATV System Regulatory Fee	0.09
Franchise Fee	5.03
Franchise Fee	0.05
Sales Tax	8.21
Municipal PEG Access Fee	0.90
Telephone 911 Service Fee	0.32
Federal USF Charge	0.28
Gross Receipts Assessment	0.02
USF Charge	0.28
911 Equalization Surcharge	0.06
Municipal Charge	1.15
Sales Tax	0.54
Sales Tax	0.88
Subscriber Line Charge	6.50
USF Charge	0.21
Sales Tax	0.83
	\$55.34

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Flexible options to help you reach us.
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- 5 Messaging Center**
Important account information or news from Wave.
- 6 Payment Coupon & Balance Due**
Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.
- 7 Multi-Location Activity**
This section provides detail for services and activity at each location.

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Wave for details.



BILL SAMPLE
123 MAIN STREET
PO BOX 123
ANYTOWN, USA 12345-6789
Account PIN: 123456

Page 1 of 5
Business Name: BILL SAMPLE
Statement Date: 07/28/2019
Account Number: 8201-0123456-01
Payment Due Date: 08/23/2019

Reach Wave Business

Website: wavebusiness.com
Telephone: 1-888-202-9820
For a complete list of payment locations please visit: wavehome.com/store-locator

PREVIOUS CHARGES

Previous Bill Amount	84,145.14
Payments Received	-84,145.14 CR
Balance Forward	0.00

CURRENT CHARGES


Digital Phone	808.33
High Speed Internet	2,120.11
Network Services	39,201.60
Taxes, Surcharges & Fees	606.10
Total Current Charges	42,736.14
Total Amount Due:	42,736.14

To avoid a late fee, please ensure you pay the total amount due by the date listed on this statement.

IMPORTANT MESSAGES

The upgraded billing system is here


Welcome to your new Wave bill! We hope you enjoy the new format, more mobility options and easy online access to your account information.



Please visit my.wavehome.com for more information.

Please detach and return below portion with your payment

Connect With Us On Social Media!



Wave Business
3700 Monte Villa Parkway, Bothell, WA 98021

Electronic Service Requested

4340000001 <E34>
BILL SAMPLE
123 MAIN STREET
PO BOX 123
ANYTOWN, USA 12345-6789


REMITTANCE SECTION

Account Number: 8201-0123456-01
Billing Date: 07/28/2019
Due Date: 08/23/2019
Total Amount Due: \$42,736.14
Amount Enclosed: \$

Please put your account number on your check and make payable to: WAVE. We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Cash payments are accepted at a local office or payment center near you.

Wave
PO BOX 31001-2714
PASADENA, CA 91110-2714

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BILL SAMPLE
123 MAIN STREET
PO BOX 123
ANYTOWN, USA 12345-6789

Page 2 of 5
Business Name: BILL SAMPLE
Statement Date: 07/28/2019
Account Number: 8201-0123456-01
Payment Due Date: 08/23/2019

7 Multi-Location Activity

Location	Previous Balance	Payments	Current Charges	One-Time Charges	Taxes, Fees & Surcharges	Total Amount	Minutes	Usage Amount
BILL SAMPLE 8201-0123456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$84,145.14	\$0.00	\$0.00	-\$150.00	\$0.00	\$83,995.14	0.0	\$0.00
BILL SAMPLE 8201-0223456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$131.88	\$0.00	\$2.64	\$134.52	0.0	\$0.00
BILL SAMPLE 8201-0323456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$155.82	\$0.00	\$3.12	\$158.94	0.0	\$0.00
BILL SAMPLE 8201-0423456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$131.88	\$0.00	\$2.64	\$134.52	0.0	\$0.00
BILL SAMPLE 8201-0523456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$131.88	\$0.00	\$2.64	\$134.52	0.0	\$0.00
BILL SAMPLE 8201-0623456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$67.88	-\$8.00	\$0.00	\$59.88	0.0	\$0.00
BILL SAMPLE 8201-0723456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$65.88	\$0.00	\$0.00	\$65.88	0.0	\$0.00
BILL SAMPLE 8201-0823456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$129.54	\$0.00	\$0.00	\$129.54	0.0	\$0.00
BILL SAMPLE 8201-0923456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$95.88	\$0.00	\$0.00	\$95.88	0.0	\$0.00
BILL SAMPLE 8201-1023456-01 811 LONETREE BLVD ROCKLIN, CA 95765-5875	\$0.00	\$0.00	\$107.82	\$0.00	\$0.00	\$107.82	0.0	\$0.00
BILL SAMPLE 8201-1123456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$1,620.00	\$0.00	\$0.00	\$1,620.00	0.0	\$0.00
BILL SAMPLE 8201-1223456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$600.00	\$0.00	\$0.00	\$600.00	0.0	\$0.00
BILL SAMPLE 8201-1323456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$94.80	\$0.00	\$1.90	\$96.70	0.0	\$0.00

